

## **August 26, 2014 Progress Notes**

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### **2014 Red Stick Pediatric Potpourri Recap**

The 2014 Red Stick Pediatric Potpourri was a big success....

A big "Thank You" to all those who attended, sponsored or exhibited. This was one of the most well-attended Potpourri's to date. Over the next few weeks, we will be posting photos to our [Facebook page](#) so be sure to check them out and tag yourself.

***The LA AAP would like to thank our SPONSORS, EXHIBITORS and SUPPORTERS! Each of them help make this event possible***

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[www.ehdi.dhh.la.gov](http://www.ehdi.dhh.la.gov)



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## **Advocacy Action Alert- Help Extend Enhanced Payments and CHIP**

### **Contact Your Senators and Legislators Now!**

Federal funding for the current Medicaid payment increase to at least Medicare rates expires on January 1, 2015, and federal funding for the Children's Health Insurance Program (CHIP) expires on October 1, 2015. It is critical that Congress act this year to extend both programs.

The American Academy of Pediatrics has been working with the members of Congress while they were in session in Washington, DC. Now is the time for state chapter members to get involved. Members of Congress have returned to their home states and districts in August for a five-week Congressional recess. The LA AAP needs your help to urge your federal legislators to extend the Medicaid payment increase for two more years and CHIP for four more years.

### **What can you do?**

Here are a few ways you can take action over the next few weeks:

1. Set up in person meetings with your federal legislators. Congressional Representatives and Senators have regional offices and are always interested in hearing from constituents.
2. Email or call your federal legislators. Not sure who your representative are? To find out, go to: <http://www.house.gov/representatives/find/>
3. Attend local events where your federal legislator will be present or speaking. Many Representatives and Senators will be hosting or attending local events. Plan to attend and speak with to encourage them to extend the Medicaid payment increase and CHIP.
4. Speak up on social media by tweeting with the hashtags #Medicaidmatters4kids and #CHIPworks. If you are on Twitter, [email](#) AAP's social media community manager Cassandra Blohowiak to be added to AAP's list of #tweetiatricians for more information.

### **What to say?**

Something as simple as asking your legislator to extend the enhanced payment for primary care and CHIP can be effective. You should consider adding a personal story about how these programs have positively impacted your practice. For more specific talking points, reference the [one-pager](#) and [talking](#)

[points](#) and other resources created by the Academy posted on the [August Recess advocacy webpage](#).

As mentioned in the August 13, 2014 Progress Notes, there are bills currently advancing in Congress to extend CHIP and the Medicaid payment increase. To find out more about the bills and their status, you can visit AAP's August Recess advocacy webpage at <http://federaladvocacy.aap.org/CHIPMedicaid>.

If you have any questions and to inform us of scheduled meetings, please contact Bob Hall or Ielnaz Kashefipour in the Department of Federal Affairs at 202/347-8600, and Dan Walter or Wendy Chill in the Division of State Government Affairs at 847/434-7799.

### **New Advocacy Listserv for Pediatric Residents**

*Source: Jeanine Donnelly, MPH  
Manager, Community Pediatrics Training Initiative (CPTI)  
American Academy of Pediatrics  
847/434-7397*

The AAP [Community Pediatrics Training Initiative](#) invites residents to join the new Residents Engaging in Advocacy in Pediatrics (REAP) e-mail listserv. This resident-led listserv connects pediatric residents who are passionate about community health and advocacy. Join REAP to network, share successes, ask questions, and learn how to strengthen your training in advocacy.

Email [cpti@aap.org](mailto:cpti@aap.org) to join today! Medical students and fellowship trainees are also welcome.

### **Louisiana Department of Health and Hospitals Immunization Program**

*Immunization Program Policies and Procedures Manual August 2014 Rev*

This is to inform you that the Immunization Policies and Procedures Manual chapter on "Policy on Influenza Vaccine" pp. 150 - 154 has been updated. This revision can be accessed in LINKS – "Document Center". Also, the recommendations of the Advisory Committee on Immunization Practices (ACIP) – United States 2014 – 2015 Influenza Season have been posted in the "FAQ" *Influenza Key Points* section.

*Vaccine Information Statement - Influenza 2014 - 2015*

Please be informed that Vaccine Information Statement (VIS) - Influenza Vaccine – What you need to know (Live, intranasal and Inactivated or Recombinant 2014 – 2015) have been posted in the LINKS "Document Center" under VIS Statements. As it should be your routine practice, please make sure to discard/destroy old or out of date VIS.

Please contact us, if you have any questions. Feel free to share this information.

Ruben A Tapia, MPH, Director  
Louisiana Department of Health and Hospitals  
Immunization Program  
(504) 838-5300  
E-mail [Ruben.Tapia@la.gov](mailto:Ruben.Tapia@la.gov)

Visit our registry at:

<https://linksweb.oph.dhh.louisiana.gov/linksweb/main.jsp>

Visit our outreach website at:

[www.shotsfortots.com](http://www.shotsfortots.com)

### **DHH Plans Key Improvements in Behavioral Health Partnership**

*New Request for proposals released today improves care management for children, billing concerns and attracting new providers*

*Friday, August 15, 2014 | Contact: Olivia Watkins, 225-610-8660 or [olivia.w@la.gov](mailto:olivia.w@la.gov)*

Baton Rouge, La. - The Louisiana Department of Health and Hospitals (DHH) released a new request for proposals (RFP) today that will make substantial improvements to operations of the Louisiana Behavioral Health Partnership (Partnership). The Partnership has provided coordinated care for more than 85,000 children and 106,000 adults through mental health care and/or addiction services. Individuals utilize the contractor's resources to receive all related services from private, public and non-profit providers. The changes will improve care management for children, streamline claims payment and allow the Department to more actively monitor and manage the State's Partnership contractor, the Statewide Management Organization (SMO).

Launched in 2012, the Partnership has provided a substantial expansion of services, increased use of those services, particularly community-based, by more Louisiana residents in need and more than doubled the number of available enrolled providers. The Partnership has also increased the number of adult inpatient beds at facilities throughout the state by 87percent. From Feb. 2012 to Jan. 2014, there was an 18 percent decrease in hospital readmission rates for children, and a 13 percent decrease in the amount of time adults spend in the hospital. That means more Louisiana residents are getting the care they need when they need it and are being provided the needed follow-up services in their communities to help break the cycle of inpatient hospitalization. Community services are vital to keeping children in their homes with their families.

"We listened carefully to providers, recipients, stakeholders and members of the Legislature throughout the first two years of the Partnership," DHH Secretary Kathy H. Kliebert said. "The new RFP reflects those concerns and suggestions. We are so proud of all that the Partnership has accomplished already, but we still want to do a better job serving the needs of children and adults in our state."

"The Partnership has been so successful at providing coordinated care for thousands of Louisiana residents with behavioral health care needs," said DHH Office of Behavioral Health Assistant Secretary Dr. Rochelle Head-Dunham. "Our next contract has to build on those successes as well as learn from our challenges. I am excited at the opportunity we have now to enhance the Partnership so that we can continue to meet the needs of our communities."

Some of the most crucial changes will directly impact providers. For over two years of the Partnership, the Department has worked closely with the current contractor to simplify authorization for services and billing concerns. The new RFP specifically addresses many of those provider concerns, including streamlining payment of claims for recipients that are eligible for both Medicaid and Medicare. It also aligns with national trends for billing of prescription medications by shifting pharmacy benefits prescribed by behavioral health specialists under the Partnership, where the SMO can manage appropriate authorization and perform medication management. The new RFP also clearly outlines what services and medications are eligible for billing under the Partnership or through Medicaid's managed care program,

Bayou Health. Providers will now bill based on their type, rather than on the recipient's diagnosis. This will help to dramatically improve the claims process for providers.

Beginning in March, the Partnership will also have more flexibility in the kinds of services that can be provided to children. The legacy Medicaid system specifically defined the kinds of services that could be provided to children that would be eligible for reimbursement. By moving children into the capitated program, meaning the SMO is paid a single flat rate for all care provided to enrolled child, the SMO can work with providers to provide any service that best fits the need of the recipients. Currently, only adults are paid through a capitated system; adding children will simplify the mechanism for payment to the contractor. This change may also help the SMO to attract new providers to expand the network.

DHH is also implementing numerous changes to enhance its relationship and monitoring capability in the new RFP. Starting with the March contract, DHH will monitor the Partnership for a set of incentive-based national quality measures (HEDIS and Joint Commission measures). The Partnership SMO will be penalized \$250,000 for falling below each benchmark. There will also be clearer guidelines and amounts for penalties to be assessed to allow the Department to more effectively impose contractual obligations.

The RFP is available online

here: <http://wwwprd1.doa.louisiana.gov/OSP/LaPAC/pubMain.cfm> and <http://new.dhh.louisiana.gov/index.cfm/newsroom/category/47>.

#### Schedule of Events

Public Notice of RFP 8/15/2014

Deadline for Receipt of Written Questions 8/22/2014

Deadline for Receipt of Letter of Intent to Propose 8/25/2014

Deadline for DHH Responses to Written Questions 9/1/2014

Deadline for Receipt of follow-Up Written Questions 9/5/2014

Deadline for DHH Response to Follow-Up Written Questions 9/12/2014

Deadline for Receipt of Written Proposals 10/8/2014

4:00 p.m. CT

Initial Proposal Evaluation Begins 10/13/2014

On-Site Proposer Presentations 10/23/2014

Final Proposal Scoring 10/24/2014

Contract Award Announced 10/31/2014

Contract Negotiations Begin 10/31/2014

Contract Go-Live Date 3/1/2015

Requests for copies of the RFP and written questions or inquiries must be directed to the RFP coordinator listed below:

Mary Fuentes

Contracts/Grants Review Manager

Louisiana Department of Health and Hospitals

628 North 4th Street, Baton Rouge, LA 70802

Telephone Number: (225) 342-5266

Facsimile Number: (225) 342-9046

E-mail: [Mary.Fuentes@la.gov](mailto:Mary.Fuentes@la.gov)

#### **Auditor Report Questions Bayou Health Reporting**

*Auditor: Bayou Health report flawed*

The Jindal administration's positive report to the Legislature on the status of Medicaid privatization lacks information supporting "global assertions" of cost savings and improved health outcomes, the legislative [auditor said in a report](#) issued Monday. Legislative Auditor Daryl Purpera said the report, covering July 2012 through June 2013, is largely based on data provided by the insurance companies participating in Bayou Health without independent verification by state officials.

<http://theadvocate.com/home/10025794-123/auditor-bayou-health-report-flawed>  
[Click here to view the Legislative Auditor Report Summary](#)  
[Click here to view the Legislative Auditor Report](#)

### **Louisiana State Board of Medical Examiners (LSBME) Publishes Rules for Collaboration**

Collaborating Physicians: The Board proposed rules relative to physicians who collaborate with advanced practice registered nurses in the August 2014 State Register. A request pursuant to R.S. 49:953(A)(2) for a public hearing must be made in writing and received by the board within 20 days of the date of this notice. If a public hearing is requested to provide data, views, arguments, information or comments orally in accordance with the Louisiana Administrative Procedure Act, the hearing will be held on September 24, 2014, at 10 a.m. at the office of the Louisiana State Board of Medical Examiners, 630 Camp Street, New Orleans, LA 70130.

[August 2014 Register](#)  
[Click here to view the Rule.](#)

### **DHH Issues New Bayou Health Informational Bulletins (14-2, 14-3)**

**DHH - Bayou Health Informational Bulletin 14-2**  
*August 20, 2014*  
*Issue: Bayou Health Pharmacy Prior Authorization Request and Appeals Process*



Bayou Health plans are allowed to require a Prior Authorization (PA) on medications that are not on their Preferred Drug Lists (PDL). There are some requirements that must be met.

#### *Emergency Supplies*

In emergency situations, each health plan allows the pharmacy to fill a 72-hour emergency supply of medications while awaiting a Prior Authorization determination.

#### *PA Denial Appeals*

In the event that a prior authorization is denied, the prescriber has a right to file an appeal with the health plan. Prescribers can also request an expedited appeal of a Prior Authorization denial. Please see



the [online bulletin](#) which outlines the procedures for Prior Authorization, appeals, and expedited appeals for each Bayou Health plan.

### *Transitional Supplies*

In the event that a member switches from a plan that covers a medication to a plan that does not, DHH requires the new health plan to provide the member with a 60-day transitional supply for maintenance medications and 90-day transitional supply of behavioral health medications.

### *Formal Appeal Hearings*

If a prior authorization is denied and the Bayou Health plan's appeal process has been exhausted, members and prescribers (with member's written consent) may file for a formal appeal hearing with the Division of Administrative Law. Prescribing and pharmacy providers may also use the escalation procedures outlined in Informational Bulletin 12-27 on [www.MakingMedicaidBetter.com](http://www.MakingMedicaidBetter.com), under Informational Bulletins.

Health plan information on Medical Referral and Prior Authorization Policies can be found in Informational Bulletin 12-15 on [www.MakingMedicaidBetter.com](http://www.MakingMedicaidBetter.com), under Informational Bulletins.

DHH offers providers numerous avenues for reporting and resolving issues related to Bayou Health. It is important that providers follow the process outlined in this informational bulletin for Prior Authorizations and escalation of Bayou Health issues to ensure all concerns are handled timely by the appropriate parties.

## **Bayou Health Informational Bulletin 14-3**

### **Issue: Non-OB Anesthesia Services and Claims**

DHH has completed a review of Shared Plan claims (UHC and CHS) for non-obstetrical anesthesia which denied for error code 735 (Previously Paid Anesthesia or Supervising Anesthesia – Same Recipient/Date of Service). The findings identified numerous provider billing errors that are not consistent with established Louisiana Medicaid policies for billing these services. The review validated the original denial reason on these claims.

These errors included but were not limited to:

- Services billed involving both an anesthesiologist and a CRNA; the claim for the CRNA was billed with a
- different procedure code than the anesthesiologist.
- Where CRNAs were directed by anesthesiologists, the minutes on the CRNA and the anesthesiologist claims were different.
- Services billed for two procedures where one procedure is included in the other procedure.
- Claims for the same service/same date were billed by two different anesthesiologists and two different CRNAs for the same procedure.
- Improper anesthesia modifier combinations.
- Claims were re-submitted multiple times with changes made to include inappropriate modifiers.

These denied claims will not be reprocessed as that only would result in claims receiving the same denial. Billing providers are reminded that when billing UHC, CHS or Legacy Medicaid for non-obstetrical anesthesia claims, they should follow national coding standards and also consult the on-line Professional Services Providers Services Manual at [www.lamedicaid.com](http://www.lamedicaid.com), directory link Provider Manuals, for specific

billing  
instructions.

To view all Bayou Health Informational Bulletins, go  
to: <http://new.dhh.louisiana.gov/index.cfm/page/1198/n/311>

## Revised Magellan Member Handbook Available

In keeping with our commitment of supporting our members first in their individualized behavioral health care, Magellan in Louisiana, has made revisions and updates to our Louisiana Behavioral Health Partnership Member Handbook. Our Member Handbook includes information about which benefits are included and details how we support our members each and every day. We encourage all members and their families, friends and providers to use this as an ongoing reference in understanding how we can help in reaching success with quality behavioral health care that supports personal recovery and resiliency.

Visit [www.MagellanofLouisiana.com](http://www.MagellanofLouisiana.com) to find versions in English, Spanish and Vietnamese.

If you would like a hard-copy version, please call our Member Services line which is available 24 hours a day, 7 days a week serving all of our members across Louisiana who are seeking help with a behavioral health care need.

Magellan Member Services

**Toll free: 1-800-424-4399**

TTY/TDD toll free: 1-800-424-4416

## SUIDA Recipe: Chinese Chicken Salad

Chinese chicken salad is a salad influenced from common Chinese-themed ingredients. Though many variations exist, we took all the great flavor of a traditional crunchy Chinese Chicken Salad and loaded it with garden-fresh ingredients and nutrient rich cheese. Perfect for summer lunch boxes or a fast and fun dinner option.

### *Ingredients*

- 1 (11-ounce) can mandarin oranges
- 1 (3-ounce) package chicken-flavored ramen noodle soup mix
- 1 (6-ounce) package chopped cooked chicken (or about 1 chicken breast)
- 2 tablespoons vegetable oil
- 2 tablespoons red wine vinegar
- 2 tablespoons sugar
- 2 tablespoons light soy sauce
- 1(10-ounce) bag romaine salad greens, rinsed
- 1 (4-ounce) package shredded part-skim mozzarella cheese (about 1 cup)



*Directions:*

Drain mandarin oranges, reserving 2 tablespoons of juice into a small bowl (discard remaining juice); set oranges aside. Remove seasoning packet from noodles; break noodles apart and set aside. Whisk together half of seasoning packet, reserved orange juice, oil, vinegar, sugar and soy sauce. Toss with salad greens, chicken and reserved oranges. Top with broken noodles and cheese.

*Nutrition Information:*

- Calories 290
- Fat 13g (Sat Fat 4g)
- Chol 40mg
- Sodium 350mg
- Carb 21g
- Fiber 2g
- Protein 20g
- Calcium 200mg

For more information and recipes visit [www.southeastdairy.org](http://www.southeastdairy.org)

# From Hungry To Healthy

## The Importance of Increasing School Breakfast Participation



School breakfast plays a critical role in helping school children reach their full academic potential. This may be especially true for the 1 in 5<sup>1</sup> who live in a household faced with food insecurity.

To help our nation's children who need to move from hungry to healthy<sup>2</sup>, we are committed to increasing student participation in School Breakfast Programs.

Collectively we will work together to:

- **Increase** awareness of the critical impact School Breakfast Programs have on learning, nutrition security, diet quality and student health.
- **Provide** resources to empower schools to champion school breakfast.
- **Inspire** families and communities to embrace school breakfast.
- **Empower** children to take action to help increase access to breakfast in their schools.



<sup>1</sup>Food Insecurity in Households With Children: Prevalence, Severity, and Household Characteristics, 2010-11 by Alisha Coleman-Jensen, William McFall, and Mark Nord, Economic Information Bulletin No. (EIB-113) 59 pp, May 2013  
<sup>2</sup>Approximately 1% of households experience very low food security where children are hungry, skip a meal, or don't eat for a whole day because of economic challenges at some time during the year.

## Upcoming Events

### Primary Prevention Of HPV Related Cancers: HPV Vaccines

LA Chapter American Academy of Pediatrics

[www.laaap.org](http://www.laaap.org)

#### Presented by

Dr. Joseph Bocchini, Jr., MD, FAAP

#### [Objectives]

- 
- Review epidemiology & outcomes of HPV infection
- Discuss rationale for current HPV vaccine recommendations
- Review recent uptake data and early impact evidence
- Review 2 dose data and discuss investigational 9-valent vaccine

#### [Time]

6:00 - 6:30 pm Registration, Dinner (Please arrive by 6:30 pm to make your meal selection)  
6:30 – 8:00 pm Presentation, Q&A, Evaluation

#### [Dates/ Location]

##### **Sept. 3 - Lake Charles**

*Pats of Henderson, 1500 Siebarth Dr.*

##### **Sept. 4 – Lafayette**

*Marcellos Wine Market Café, 340 Kaliste Saloom Rd.*

##### **Sept. 9 – Shreveport**

*Anvil Bar & Grill, 6301 Line Dr.*

##### **Sept. 24- Covington**

*The Dakota, 629 N. Hwy. 190*

##### **Oct. 2 – Monroe**

*Geno's Italian, 705 N. 8th St.*

##### **Oct. 21 – New Orleans**

*Zea Rotisserie & Grill, 525 St. Charles Ave.*

##### **Oct. 22 - Thibodaux**

*Grady V's American Bistro, 675 Country Club Blvd.*

To register, go to: [www.hpv-la.eventbrite.com](http://www.hpv-la.eventbrite.com) and select the date you will attend.

*Continuing Education Credits:*

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Louisiana State Medical Society (LSMS) through joint sponsorship of Woman's Foundation, Inc. and the Louisiana Chapter of the American Academy of Pediatrics. The Woman's Foundation, Inc. is accredited by Louisiana State Medical Society to provide continuing medical education for physicians and takes responsibility for the content, quality, and scientific integrity of this CME activity.

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